

# MOTOR CLAIMS MANAGEMENT

an insurance digital solution by  **BSynchro**

Despite their ability to settle valid claims fast, insurers of today should avoid any undesired risk that would jeopardize their business profitability. Keeping up with innovation is a must, and the new digital model promises exception-based claims handling, customer self-service, greater automation, and an improved customer experience. Welcome to the era of Motofox!



## OVERVIEW

MotoFox "Motor Claims Management" digital platform allows you to take your operation to the next level.

Not only does it declare and track claims online, but also manages surveyors' activity and estimation, as well as bidding on spare parts. Motofox handles also claims' recovery and salvage management, in addition to events and large claims management. Audit your operation and detect fraud cases through analyzing MotoFox basic or ad hoc reports, BI dashboards and analytics.

## FEATURES

- Optimizing claims administration by exception-based handling
- Engaging customers and obtaining quick response 24/7
- Automated workflows and rule-based conditions
- Enhancing and humanizing the claims journey
- Shortening the claim resolution process
- Reducing time and cost of investigations
- Data enrichment capabilities
- Online bidding and submission portal for your suppliers
- IOT integration for fleet management
- Paperless environment

MOTOFOX